

FlexManager – a compliance and operations SaaS platform

Claims completed with randd: **3**

Revenue query: **Resolved within 1 week**

Client feedback: **"So easy to work with."**

The client

CGA Software, trading as FlexManager, is a Galway-based SaaS company founded in 2011. Its platform brings more than 80 interconnected modules across six solution areas into one system, giving organisations real-time visibility across compliance and operations.

The challenge

FlexManager had claimed R&D Tax Credits before, but a negative experience with Revenue and an arduous process with a general tax consultant had left the team reluctant to claim again. When we first got in touch, FlexManager wanted greater certainty around whether there was a genuine claim to make and how best to approach the process.

The approach

Our technical and tax specialists, supported by our wider finance network, work with FlexManager throughout the claims process. We meet with the team to understand its projects, assess the qualifying activity and guide the information needed for each claim, making sure the technical detail, supporting paperwork and figures align.

When Revenue raised a query, we also supported FlexManager with its response. The matter was closed within a week, helping put the team at ease.

FlexManager has particularly valued Jason's approach, including knowing when to follow up and when to give the team space when things are busy.

The result



We have now completed three R&D Tax Credit claims for FlexManager, which the company says have brought great value to the business.



Our support has also helped give the team the confidence to claim again.

"We have built up trust over the last few years and would not be claiming at all if it was not for their guidance. We are very grateful that we answered that call!"

Unsure whether your R&D activity qualifies?

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